



Dear Patients, Families, Friends, and Colleagues,

It is with very mixed emotions that we write to inform you that Our Place Adolescent and Young Adult Health will be closing our doors on June 30, 2026. While this has been a very difficult, and to be honest, painful decision, we also want to very quickly reassure you that this does not mean that you are getting rid of us.

Our affiliates (our counselors and dietitians) will continue their work as always, though from different spaces. We will of course be providing any new contact and location information for each of our team members as it is available.

Yours truly, Dr. Parcels, is excited to announce that I am planning on joining the faculty at the UNT Health Science Center. I will be starting as the Pediatric Clerkship Director October 1 of this year and seeing patients in clinic starting in January.

Dr. Stone is still determining where the next chapter will take her, but she is planning to continue seeing patients.

### **Why are we closing?**

Without going into all the details, it is largely due to the current state of our medical system combined with personal, familial, and professional reasons. Suffice it to say though, that we are hoping these changes, though difficult, will give us the opportunity to continue serving our patients while also enabling us to expand our impact by teaching future and current physicians and other providers as well as working to advocate for change in that very same medical system.

### **What is next?**

If you are wanting to continue care with Drs. Parcels or Stone after June 30, Dr. Priya Bui (Chair of Pediatrics) and our colleagues at the UNTHSC Pediatric Clinic have offered their services to our patients to bridge the gap. You can call to make an appointment with them at 817-735-2363, and when you do please specify that you are a patient of Dr. Parcels or Dr. Stone. If you would like to transition care to another provider, we are happy to assist with that process. Please keep an eye on your email. In the coming weeks and months, as we determine all the logistics, we will be sending you updates as soon as they are available in order to aid in the transition.

Lastly, but certainly not least, I want to thank every single one of you from the bottom of my heart. This is truly OUR PLACE. Not mine. OURS. Every one of our patients, family members, staff, affiliates, team members, friends, made this clinic...this community what it is. And it is just that – a community. It has been truly a privilege and gift to be a part of each of your journeys. This is not goodbye, it is see you soon.

With genuinely all the love in my heart,  
Carolyn Lentzsch Parcels, MD



Dear Patients and Families,

The purpose of this notice is to again let you know that Our Place Adolescent and Young Adult Health will permanently close and will no longer be available to provide for your healthcare needs effective June 30, 2026. I recommend that you arrange alternative care with another healthcare provider or practice as soon as possible. If you are not acquainted with other providers in the area, you may search your health plan's provider directory, contact us for a list of providers, or you may also contact UNTHSC Pediatric Clinic at 817-735-2363 to schedule an appointment (please tell them you are a Dr. Parcels or Dr. Stone patient – see our previous communication for more details.)

If you have already identified an alternative provider or practice, please contact our office no later than June 15, 2026, to obtain copies of your medical record or to request that copies of your records be transferred to your new provider or practice. Your medical records are confidential, and as you all know we take your confidentiality very seriously. Therefore, to request a transfer of your records to another provider OR to receive a copy of your records, you MUST complete, sign and return to our office, the enclosed medical records release authorization. This form can also be found on our website or can be requested by calling our office at 817-524-1811.

At this time, we are still evaluating options and procedures for you to request your records or to have your records sent to other providers once our office is closed, but we will provide that information as soon as it is available. That information will also be available on our website [www.ourplacehealth.org](http://www.ourplacehealth.org).

If you have any questions, please contact us at (817-524-1811).

All my Best,

A handwritten signature in black ink, appearing to read "Carolyn", with a long horizontal flourish extending to the right.

Carolyn Lentzsch Parcels, MD

Click Download Button for: Patient Authorization Form for Release of Medical Records



Dear Patients and Families,

As a reminder, Our Place Adolescent and Young Adult Health is closing permanently on 6/30/2026.


We are happy to assist you in the transition of your care. For your convenience, we have included a list of providers.

Medical Records Access:

After the closure, patient records will be transferred to Morgan Records Management, LLC, the official records custodian. Records will be securely maintained for at least 21 years from your last date of service, in compliance with applicable laws.


To request a copy of your records:

- Before 6/30/2026: Submit a written request directly to our office. Please see our previous communications for more information. Medical Records Release forms can be found on our website [www.ourplacehealth.org](http://www.ourplacehealth.org).

- After 6/30/2026: Submit a records release form with Morgan Records Management at:  <https://morganrecordsmanagement.com/custodian-of-medical-records/Our-Place-Adolescent-and-Young-Adult-Health-Texas/>

For Help:

 Email: [Medical@MorganRecords.com](mailto:Medical@MorganRecords.com)

 Phone: (833) 888-0061

Please note:

- A fee may apply for copying and sending records, according to state and federal laws.

- There may be a brief delay in record access during the transition of the records to Morgan Records Management. If you have any questions, feel free to contact us before closure.

I said it before, but I'll say it again and again, on behalf of myself, Dr. Stone, our staff and our affiliates, it has been the joy and privilege of our lives to be a part of yours. We wish you all the very best.

With all the love in my heart,

A handwritten signature in black ink, appearing to read 'Carolyn'.

Carolyn Lentzsch Parcels, MD